



Job Opportunity

Data Analytics Director

Location	Remote within US (only from the following states: AL, AR, CO, FL, GA, MI, MO, OR, SC, TN, TX, VA, WA & WI).
Department	Strategy & Innovation
Supervisor	Senior Director, Strategy & Innovation
Type	Salaried, Full-time

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JOB PURPOSE

The Data Analytics Director serves as a data leader across the ministry, enabling the transformation at scale of data into information for data-informed agility, assuring the right data gets into the right hands at the right time for better decisions. The Director implements our new faith-driven and data-informed data intelligence strategy. The Director serves as an integration architect, designing and implementing seamless data consolidation from source systems into a shared analytics environment available to analysts globally. The Director is responsible for creating and managing data standards (definitions, change control, etc.) in a highly collaborative working environment. Strategic analysis assignments will be undertaken and used to set best practices across the ministry. Along with these technical roles, the Director facilitates coordination and collaboration across Living Water to coach and promote excellence in data analytics.

CORE CHARACTERISTICS

These principles guide and identify us as colleagues and representatives of Living Water:

- Honor God
- Develop People
- Pursue Excellence
- Be Good Stewards

Team culture:

- Stays curious
- Listens to our neighbors (external stakeholders)
- Learns by trying things
- Embraces feedback

KEY TASKS AND RESPONSIBILITIES

DATA LEADERSHIP:

- Promote a culture of data-informed agility through launching a Data Intelligence Center of Excellence with centralized coordination to assure quality while enabling localized analysis in proximity to our neighbors.

- Enable localized analysis within various departments using either embedded analytics within source systems (Salesforce reporting, Finance FP&A, etc.) or through shared analytics designed by S&I.
- In partnership with data owners and line managers, assure data integrity and common data definitions for trusted reporting, including consulting for effective key performance indicators (KPIs) at the departmental level. Implement data governance norms that assure stability and reliability of data sets.

DATA ANALYSIS:

- Design and launch a fit-for-purpose analytics environment of consolidated internal data sources including program operational and outcome data, financial data, donor activity, and marketing results for objective and key result (OKR) and KPI reporting. Integrate external data sources of added context, benchmarking, and predictive analytics
- Produce scheduled reports, scorecards, dashboards, and data visualizations that turn data (quantitative and qualitative) into information for timely decision making, enabling leaders to remain informed and agile. Integrate emerging artificial generative intelligence (AGI) into production analytics for rapid insights.
- Perform critical ad-hoc analysis on structured and unstructured data sets that promotes organizational learning on strategic trends, emerging issues, and environmental drivers (PEST methods)
- Administer the strategic objective annual and quarterly processes including OKR data definition development, quarterly strategic data consolidation process, and year-end analysis, enabling timely conversations on strategic objectives and key results
- Coordinate data audits, data security, and cloud computing in partnership with other departments (IT, Finance, etc.)

EDUCATION / EXPERIENCE / SKILLS

- Bachelor's degree in applied mathematics, business, or related area of study and three years of work experience in a related field
- Experience designing and creating three-dimensional data sets
- Experience with Power BI, Tableau, or other business intelligence software
- Expert-level use of Microsoft Excel
- Demonstrated ability to meet deadlines, handling and prioritizing simultaneous requests
- Understanding of non-profit business models and INGO operations
- Demonstrated proficiency in English, both oral and written
- Salesforce experience preferred
- Statistical analysis and software experience preferred
- Ability and willingness to travel domestically and internationally (~5% travel)

More about Living Water

Living Water International exists to demonstrate the love of God by helping communities acquire desperately needed clean water and to experience “living water”—the gospel of Jesus Christ—which alone satisfies the deepest thirst. We mobilize churches and communities through water access, sanitation, and hygiene (WASH) interventions to increase the physical, spiritual, and social wellbeing of the most vulnerable in communities around the world. With over 300 global staff, we currently work in 17 countries and have provided access to safe water to nearly 6.5 million people.

We Offer

- Generous PTO, vacation, and holidays
- Retirement/403(b) with match
- Medical, vision and dental benefits
- Group Life, STD, LTD and AD&D (Employer paid)
- Opportunities for professional development
- Spiritual care and formation program
- Employee assistance program
- Casual dress code

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