



# LIVING WATER TRIPS

## COVID-19 Risk Assessment and Agreement

Living Water works diligently to provide a safe experience and environment for our staff, participants, and community members. All international travel involves inherent risk. COVID-19 adds to this risk, so to safely facilitate Living Water Trips we have the following requirements and recommendations:

- We strongly recommend all participants be fully vaccinated against COVID-19 according to the [CDC guidelines](#), but it is not required by Living Water unless one of the following circumstances exists:
  - Vaccination is required by the destination country or any countries included in transit.
  - Vaccination is required by local regulations or government entities in the destination country.
  - Vaccination is required by the airline (s) utilized in travel.
- We encourage all participants regardless of vaccination status to take either a polymerase chain reaction (PCR) test or over-the-counter COVID-19 antigen test (rapid test) 24-48 hours before trip departure. If test results are positive, the participant is asked to reschedule his/her trip.
  - Please note: It is easiest to travel internationally with a vaccine card. If you are traveling without a vaccine card, you may need to present timely negative test results upon arrival as required by the destination country or any countries included in transit.
- Living Water will advise of country specific entry requirements, but it is the responsibility of each individual to ensure they have the proper documentation to enter the trip country (i.e. timely negative test results, proof of vaccination, Visa requirements, etc.). In the event that a traveler is refused at a port of entry, any return expenses will be the responsibility of the individual.
- Living Water staff and participants will be required to follow local guidelines regarding COVID-19 prevention measures, which might include mask mandates, temperature checks, social distancing, etc.
- In the event of a COVID-19 positive test, you will need to isolate based on government and airline policies in place:
  - In the case of a positive test, the participant should isolate for at least 5 days, per CDC guidelines. The participant should continue to wear a mask through day 10.
  - Costs associated with a quarantine will be the responsibility of the individual with a positive test (including lodging, food, transportation, etc.)\*
  - If necessary, Living Water can assist with transportation to a predetermined lodging facility that will be your place of shelter for the duration of the quarantine. Please note that a Living Water staff member will not be present for the entire duration of your quarantine.
  - If your return flight is prior to the end of your isolation, we recommend that you continue to isolate in country prior to returning home, per CDC guidelines. Living Water can assist in rebooking travel if necessary (please note any change fees would be the responsibility of the participant)
  - No refunds or transfer of funds will be permitted as a result of trip interruption due to quarantine.
  - A positive test and diagnosis of COVID-19 will not automatically result in evacuation to the United States. We will first seek treatment in the trip country and follow the guidance of medical professionals and the insurance company regarding medical care/hospitalization and quarantine if necessary.

\*Living Water will book [travel insurance](#) for all participants. Quarantine is covered under the policy up to \$1750 for 10 days (including lodging, food, and hospitalization if necessary). Participants will need to pay the associated costs, retain all receipts, and make a claim with the insurance company. Any additional costs not covered under the insurance policy will be the responsibility of the participant to cover.

**By participating in a mission trip with Living Water International, I acknowledge that I am aware of the risks, including potential quarantine, and assume all responsibility and liability in regards to my health and safety.**



## Living Water Trips Cancellation Policy

Living Water International is a 501(c)3 organization and all contributions received help provide water, for life, in Jesus' name. Consequently, we issue a tax receipt for a charitable donation when money associated for a trip is received. Because of this, charitable donations, including trip donations, cannot be refunded for any reason.

If your trip is cancelled due to political unrest, natural disaster, pandemic or your own personal reason, you may reschedule another trip within 18 months, but you will not be provided a refund. This applies to all donations (including any extra donations that exceed your total trip cost), whether they are made by you, your church, your business, or anyone making a payment on your behalf. If you are unable to go on a rescheduled trip within that timeframe, the donations will be used where most needed within Living Water's program.

### **Airline credits:**

If your trip is cancelled or you cancel for personal reasons and Living Water purchased plane tickets in your name, you may **retain the flight credit to use on a future Living Water Trip**. You'll need to keep track of the expiration date and make sure your new trip falls before the expiration. If you are unable to go on a trip in that timeframe, we will not be able to extend the ticket credit and you will be responsible for covering the additional cost of a new plane ticket later. Change fees or difference in fare may apply when using the flight credit.

**Please note: If you request a refund from the airline or they automatically refund the flight back to Living Water for any reason**, we are not able to refund you the cost of the plane ticket. We will add the value back to your trip fees and you will not need to cover the cost of a new plane ticket for a rescheduled Living Water Trip within 18 months.