

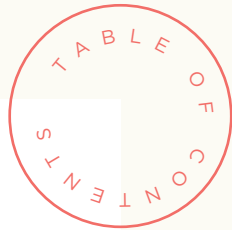
LIVING WATER INTERNATIONAL

the well

FISCAL YEAR 2019 ANNUAL REVIEW



Living Water International
exists to demonstrate the love
of God by helping communities
acquire desperately needed
clean water and experience
living water—the gospel of
Jesus Christ—which alone
satisfies the deepest thirst.



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LETTER FROM THE CEO



Thanks to you, Living Water International impacted 346,642 people with safe water this year and empowered communities around the world to rise above their physical and spiritual thirst!

Because of your generosity, thirsty people are experiencing new life beyond the barriers of the global water crisis. I can’t wait to introduce you to Jasmine (pg. 34), a mother in India who has renewed hope for the future because her children now have safe water to drink.

Across the globe, our local teams are demonstrating Christ’s love to the communities they serve alongside—like in Zambia (pg. 28), where an emergency response during a deadly cholera outbreak led to an ongoing relationship between students with disabilities and our staff.

In the following pages, we’ll also share the stories of some incredible businesses, churches, and supporters like you who are dedicated to making a difference. As we learned with our landmark 20,000th water project (pg. 10), when we join together in a shared mission, we can have an even greater impact!

Through the expansion of our WASH (water access, sanitation, and hygiene) Program Areas—multi-year commitments in focused geographic areas—Living Water is measuring significant improvements to entire regions! The fruits of these intentional efforts are sustainable water access, healthier sanitation and hygiene practices, and thriving churches.

Churches in the United States are partnering with the global Church to share safe water and the gospel message and, in the process, becoming more visible and relevant in our communities. I’m so grateful for the vision of congregations like Christ Community Church in Chicago and Liquid Church in New Jersey who are impacting thousands of thirsty people through their support of new WASH Program Areas (pg. 17).

By providing water, for life, in Jesus’ name, you are growing local economies, lifting up women and families, sending children back to school, mobilizing churches, and restoring the health of communities. Thank you for investing in the lives of our thirsty sisters and brothers!

In Christ,

A handwritten signature in black ink, appearing to read 'Michael J. Mantel'.

Michael J. Mantel, Ph.D.
President & CEO

WATER FOR LIFE IN JESUS' NAME

Everything begins with water. It's the foundation for all levels of development in a person's life. Access to safe drinking water affects health, sanitation and hygiene practices, education, justice issues for women and children, and almost every other aspect of life. And still today, 844 million people lack access to basic drinking water service.* Thanks to a generous community of donors and partners, Living Water International is working toward a day when that number is zero and when the global water crisis is finally over!

Even with safe drinking water, however, communities will never be able to thrive without improved methods of hygiene and sanitation. Around the world, 2.3 billion people need basic sanitation services, which increases the spread of deadly diseases like cholera.* Safe hygiene and sanitation methods are vital for empowering communities to transform their regions. Every day, Living Water works with communities in 17 countries to promote safer hygiene and sanitation practices and equip people to rise to their full potential.

We know that each one of us experiences spiritual thirst as well as physical thirst. At Living Water, we believe in caring for the whole person. People everywhere need to know the love of Christ, just as they need access to life-saving water. We partner with churches to share the gospel message and organize Bible storying workshops so that local leaders can effectively reach their neighbors and foster long-term, developmental growth in their communities. By proclaiming and demonstrating God's love through the gift of safe water, we will continue to transform the lives of the physically and spiritually thirsty.

**Progress on Drinking Water, Sanitation and Hygiene: 2017 Update and SDG Baselines.* Geneva: World Health Organization (WHO) and the United Nations Children's Fund (UNICEF), 2017.



YOUR IMPACT

Because of your faithful support, Living Water International reached new landmarks in our 2019 fiscal year and celebrated impacting more than 6 million lives over the course of our history.

Over the last year, you helped 346,642 people access safe water through 1,028 water projects. A total of 64,737 community members benefitted from sanitation and hygiene promotional activities that will help improve their health standards and keep their water supplies safe. Living Water partnered with local churches around the world to present the gospel message to 221,774 people. An additional 15,755 people received training in Bible storying and learned how to share God’s love with their communities.

All of this was possible because of your unwavering support and unceasing generosity. Thank you for bringing water, for life, in Jesus’ name to communities around the world! Together, we are making a difference.



346,642
WATER USERS

1,028
WATER PROJECTS COMPLETED

64,737
TRAINED IN SANITATION

221,774
HEARD THE GOSPEL

15,755
TRAINED IN BIBLE STORYING

	EL SALVADOR	GUATEMALA	HAITI	HONDURAS	MEXICO	NICARAGUA	PERU	BURKINA FASO	GHANA	KENYA	LIBERIA	RWANDA	SIERRA LEONE	UGANDA	ZAMBIA	ZIMBABWE	INDIA
PEOPLE SERVED	9,798	13,489	23,032	10,074	13,187	6,164	3,740	5,345	5,983	23,979	33,975	15,680	23,270	32,439	38,548	36,421	51,518
SIMPLE WATER SYSTEMS	58	53	40	43	0	23	36	3	10	10	35	59	26	33	46	3	240
COMPLEX WATER SYSTEMS	0	0	1	0	16	2	0	0	0	8	1	0	3	1	0	0	0
REHABILITATIONS	0	0	8	0	0	20	0	1	0	26	34	0	9	35	80	65	0





**Our 20,000th
Water Project!**

A Record Milestone

In November 2018, Living Water International completed its 20,000th water project. What made this milestone project even more special was that our supporters rallied together on Giving Tuesday to fund this well.

“We are called to love, serve, and give,” said Jessica Cordero, who participated in our Giving Tuesday fundraiser. “So, when there’s an opportunity, and I can help, I will because I know the well will truly save lives and change communities.”

Because of the generosity of supporters like Jessica, the people of Kabusheshe, Rwanda, now have access to safe drinking water! Located in the southern province of Rwanda, this community is home to about 400 people. Many of the residents farm for a living but still struggle with poverty.

For 86-year-old Nyiramyavu Gaudence, life without safe water was all she had ever known. Nyiramyavu moved to this community with her husband in 1952, and as long as she has lived there, the people of Kabusheshe have never had the water they needed. The nearest safe water point was over an hour’s walk away, and there was often a long line so

residents had to collect dirty water from an open source instead.

“We have always fetched water from a nearby swamp,” Nyiramyavu said. “You can see this water is dirty—brownish in color—and has worms and small tadpoles in it.”

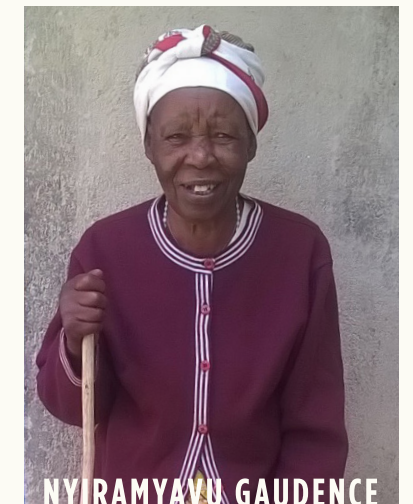
Nyiramyavu’s husband was killed in 1994 during the Rwandan genocide, and her children have all grown up and left home. She lives by herself, and because she struggles to walk, Nyiramyavu couldn’t access drinking water without help.

“I had to depend on young people around me,” she explained. “If they were not available, I had to wait until they came by.” When her grandchildren visited during the holidays, they were able to walk the long distance to find drinking water, but Nyiramyavu worried about their safety on the difficult journey.

Now, thanks to the new water well right next to her home, she can drink safe water whenever she wants! “It is indeed Jesus Christ who has brought [safe] water near me,” Nyiramyavu said. “I see this water as a symbol of God’s love to me and my community.” As much as this 20,000th water

project meant to the Living Water family, it meant even more to Nyiramyavu, whose life will never be the same.

“I THANK GOD WHO PROVIDED THE WATER AND THE DONORS WHO RAISED THE MONEY FOR IT,” SHE SAID. “I HAVE NO WORDS TO EXPRESS MY GRATITUDE. I HAVE NOTHING TO PAY THEM THAT CAN BE EQUAL TO THE GIFT AND JOY OF HAVING [SAFE] WATER.”



NYIRAMYAVU GAUDENCE

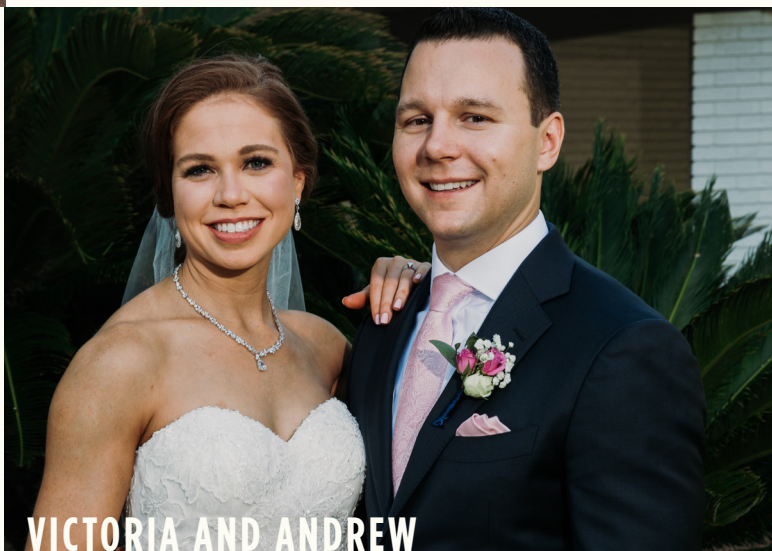
Champions

FOR THE THIRSTY



“Who Wants To Be A Millionaire,” hosted by Chris Harrison, featured Living Water International in two episodes that aired nationwide February 22 and 25, 2019. ABC13 Houston meteorologist Collin Myers participated in the Play It Forward week on the show and generously selected Living Water as his charity of choice. Collin joined us at our office in Stafford, Texas, to watch the second episode live and donate his winnings to the thirsty—a total of \$30,000.

Two months after their engagement, Andrew Judge and Victoria Skipper canceled their plans for a more traditional wedding. They realized that those funds could be used to change lives, so instead, they had a private wedding for immediate family only this past June and did something radical. Victoria and Andrew donated the \$10,000 they would have spent on a larger wedding to Living Water International! They encouraged their guests to learn more about the water crisis, to share that knowledge with others, and to donate whatever amount they would have spent on traveling or wedding gifts to Living Water. Ultimately, Andrew and Victoria raised over \$40,000 to provide life-giving water to communities around the world!



This past November, 17-year-old Kylee Tenny hula-hooped for 24 hours to raise over \$4,000 for the thirsty. Taking only a five-minute break every hour as mandated by her parents, Kylee danced, sang, played games, and performed hula-hooping tricks to pass the time—all while livestreaming the event on YouTube.

During the livestream, she told her viewers about people who live without safe drinking water and explained how she wants to help Living Water International fight the global water crisis. Kylee hopes that her fundraising efforts will inspire other teenagers to use their gifts to make a difference in the world.



In March, Aggies united for a common cause when Texas A&M University’s chapter of Beta Upsilon Chi (BYX) hosted their annual Island Party Festival on campus—benefitting Living Water International for the second year in a row. BYX is a national Christian fraternity also known as Brothers Under Christ. An estimated 4,000 Texas A&M students, faculty, staff, and their guests attended. Thanks to the efforts of BYX members, Island Party 2019 raised \$40,000 for Living Water, making a significant impact on the global water crisis!

The fifth-grade students at Fir Grove Elementary in Beaverton, Oregon, were moved when they read “A Long Walk to Water”—a book about how the global water crisis affects children their age. Three classrooms decided to re-direct their fundraising efforts, which typically fund a class graduation party, to helping a thirsty community instead. The students wholeheartedly made and sold hats, gloves, keychains, and water bottles and hosted a community water walk. They also created websites, which they shared through social media and crafted PowerPoint presentations to show to local businesses and a retirement community. The classes raised a total of \$8,883 toward a safe water well in Zambia!





LOOPER FOUNDATION

Thirty-five years ago, entrepreneur Terry Looper experienced an overwhelming mental and spiritual burnout, which led him to rethink his approach to faith and business. In his 2019 book, “Sacred Pace: Four Steps to Hearing God and Aligning Yourself With His Will,” Terry explains that, during this challenging season, he learned how to listen to the Holy Spirit’s guidance when making important decisions, like starting his own company, Texon.

Thanks to the success of Texon, Terry and his wife, Doris, have donated 50 percent of their income to nonprofit organizations and Christian ministries, including Living Water International. The Looper Foundation has been integral in launching Flourish in Kenya and further developing this model of church mobilization. Their generous support transforms the lives of thousands of physically and spiritually thirsty people every year!

THE LAST WELL

For Todd Phillips, Founder and Executive Director of The Last Well organization, imagining the entire country of Liberia with safe water isn’t just a dream; it’s a reality that he’s determined to accomplish. In October of 2018, Todd boldly lived on a barge on Lake Ray Hubbard in Dallas, Texas, until his fundraising goal for safe water projects was met. After nearly one month, the “Hope Floats” campaign met its goal. Todd and The Last Well were able to donate \$57,000 toward safe water projects in Liberia through their partnership with Living Water International!

LIFE TODAY WITH JAMES AND BETTY ROBISON

Since 2003, Life Today with James and Betty Robison has partnered with Living Water International to help drill wells around the world! They create poignant videos that show the reality of the water crisis and the toll it takes on children and families. These videos are shown during their popular daily talk show that airs on over 15 national and international broadcast television networks. In 2018 alone, Life Today gave \$60,000 to provide a truck for the Living Water Liberia staff and also sponsored 77 water projects!

CHURCHES COMING TOGETHER



CHURCHES UNITE FOR EL SALVADOR RIG

Three churches from across Texas, who had no prior connection to one another, came together in 2018 to accomplish one goal: raise enough funds to purchase a new drill rig for El Salvador.

It all started when Dayspring United Methodist Church in Tyler, Texas, set their eyes on a bold year-end giving challenge—a new PAT 421T drill rig. Purchasing a piece of equipment that size is no small feat, as the cost of each rig is about \$110,000. But Dayspring UMC had faith that God would move within people’s lives in incredible ways to accomplish this goal. At the end of their fundraising drive, Dayspring UMC congregation collectively raised \$55,000—exactly half of what a new drill rig would cost!

Their donation inspired other congregations to join with them and give generously. First Presbyterian Church of Fort Worth, Texas, contributed \$25,000 toward the drill rig, and soon after, Kingsland Baptist Church in Katy, Texas, announced they would donate the remaining amount of \$30,000. In February, just a few months later, the churches purchased a new drill rig for El Salvador! What started off as an ambitious project for a single church became a success story that shows what can be accomplished when the Church partners together to change the lives of the thirsty.

CHRIST COMMUNITY CHURCH

Christ Community Church in Chicago is helping launch Living Water’s first WASH Program Area in Sierra Leone. What began as a year-end goal to raise \$75,000 grew into a gift of over \$750,000 to impact Sierra Leone over the next three years. Through a church-planting partnership with New Harvest Ministries, Christ Community Church’s commitment will empower local church leaders with the tool they need to reach their neighbors—safe water.

“It’s been a joy to begin discussing together how our larger, multi-year project might be initiated to impact the immediate needs in Sierra Leone and ultimately see churches established,” said International Impact Pastor, Eric Hanson.



LIVING STONES CHURCHES

Living Stones Churches in Nevada has partnered with Living Water International since 2009. Every year, as a part of their annual Advent Conspiracy campaign, Living Stones has dedicated 50 percent of their year-end offering to helping the thirsty—even during financially difficult seasons.

“The idea of generosity isn’t just ... for when you’re in surplus and it’s easy,” said Craig Parish, Living Stones Church Reno Executive Pastor of Operations and Missions.

“We’re called to generosity, and generosity involves sacrifice.” In total, Living Stones has given \$893,000—impacting thousands of thirsty people around the world!



LIQUID CHURCH

Liquid Church—a congregation with multiple campuses in New Jersey—has been investing in the thirsty for over a decade. Just in the past five years alone, they have funded more than 250 projects in Rwanda, Nicaragua, El Salvador, Haiti, Guatemala, and Honduras! They even opened a Clean Water Café right in the lobby of their main campus—donating \$1 for every cup of coffee sold.

“When people come to our church, we want the first thing they see to be our global compassion,” said Pastor Tim Lucas. Liquid Church has been instrumental in implementing the Ruhango WASH Program Area (WPA) in Rwanda and will help launch the upcoming WPA in Busasamana, Rwanda.





Each country Living Water works in has a unique and amazing story to tell. Living Water International has been sending volunteer teams to learn about and engage in our work in Central America since 2001. In 2015, we prayerfully decided to expand the Living Water Trips program to African countries, launching trips in Rwanda and Kenya.

This year, we added a new country to the Living Water Trips program—Zambia. The first two teams of volunteers visited Zambia in April and May. During their time in country, they helped drill a well, taught sanitation and hygiene lessons, participated in community meetings, witnessed a

latrine dedication ceremony, and experienced water quality testing. “The biggest lesson I learned is that still, in 2019, there are people who do not have access to [safe] drinking water. The only difference between myself and them is that I was born somewhere different,” said volunteer Amanda Hallam, reflecting on her trip to Zambia. “It is so important to bear one another’s burdens and help these communities.”

The relationships formed on Living Water Trips—between volunteers, the staff, and community members—bring different worlds together and remind everyone involved that we are all part of God’s family.

“The most impactful part of my trip was seeing the Living Water staff love and serve the community with unconditional love,” Amanda said. “The staff really practiced what we all believe, and it was such a great experience. We got to see how God has been working in that community and will continue [to work] long past when we were there.”

AS OF JUNE 2019, 20,085 PARTICIPANTS HAVE TAKEN 2,389 TRIPS TO SHARE WATER, FOR LIFE, IN JESUS’ NAME ACROSS THE GLOBE.

LEARN MORE AT WATER.CC/TRIPS

TEAM LIVING WATER



In January, 117 Team Living Water runners participated in the Chevron Houston Marathon and Aramco Houston Half Marathon—and raised \$149,300 together! Living Water International was also recognized by the Run for a Reason Program and awarded a \$25,000 prize for raising the most money of any nonprofit during the competition's voting period.

Finishing the race and transforming thirsty communities across the globe were achievements for all of our athletes to celebrate. But for Sean and Anita Gray, crossing the Houston Marathon

finish line meant even more. They dedicated their marathon to the memory of their newborn son and Anita's father, who both passed away years ago.

Sean served on active duty in the United States Army from 1998 until 2013. During that time, he suffered a broken leg, a heart attack, and a concussion caused by an IED explosion. Determined to run again, he persistently worked his way back to health after each injury—including 10 months of rehab following his broken leg. Sean's hard work paid off, and through the Houston Marathon, the

Grays made a big impact in the lives of thirsty people around the world!

“IF YOU RUN WITH TEAM LIVING WATER, YOU WILL NOT ONLY FEEL ACCOMPLISHED, BUT YOU WILL FEEL HAPPINESS AND JOY [BECAUSE] YOUR DEDICATION AND MOTIVATION TO RAISE MONEY FOR TEAM LIVING WATER PROVIDES WATER,” SEAN SAID.

LEARN MORE AT [WATER.CC/TLW](http://water.cc/tlw)



TEXAS 250

Every year, Team Living Water athletes push themselves even further to help the thirsty through endurance sports like cycling and running. This past September, 10 cyclists bravely conquered 250 miles of Texas Hill Country roads in three days to raise \$17,000 for safe water in the inaugural Texas 250 event. They battled heat, hills, and difficult road conditions as they cycled over 80 miles per day west to east.

NORTH OLYMPIC DISCOVERY MARATHON

Living Water supporters in Washington tackled the North Olympic Discovery Marathon in June to raise almost \$11,000 for the thirsty. Julie Hill, Living Water's Director of Philanthropy (West), shared her experience running with this team.

“It's an incredible experience to be part of a team that is collectively raising funds to bring safe water to people they've never met and care so much about,” Julie said. “It's also a real honor to watch people accomplish their dreams and goals as they cross the finish line on race day.”



Racing for the Thirsty

Each day, millions of thirsty people walk for miles down dangerous roads in search of drinking water. In Africa and Asia, women and children walk an average of 6 kilometers (approximately 3.7 miles) for water daily.* For many Americans, it's difficult to imagine walking that far every single day—let alone to collect the water we need for drinking, bathing, cooking, and cleaning.

In celebration of World Water Day, Living Water International hosted our third annual World Water Day 5K March 23, 2019. This year, for the first time, we held the event at our office in Stafford, Texas, and participants joined us for an interactive open house afterward.

The 5K raised over \$20,000 to help purchase a new drilling rig for North Haiti. For Nate Burkhalter, an “American Ninja Warrior” finalist, the World Water Day 5K is an opportunity to rally others around a common goal: ending the water crisis. “I love getting my friends together and trying to recruit other people to be part of solving the problem,” Nate said.

Churches across the United States also organized endurance events

in their own communities to benefit the thirsty. In Mississippi, First Baptist Church of Pontotoc's annual Water Walk encourages participants to carry five-gallon jerry cans filled with water while they walk over three miles.

“I'll say, ‘Well, today you did the work of millions of little girls. And guess what? They'll do it all over again tomorrow,’” Pastor Ken Hester of First Baptist Church explained. “Then we will pray and go home—exhausted, proud of the contribution, and struck by the incredible need that exists.”

In Searcy, Arkansas, Fellowship Bible Church hosts the Well Done Run yearly. In November 2018, this city-wide 5K event raised \$17,000 for the thirsty! “Part of what we desire through this race is for participants to get a small glimpse of what it is like to walk in the shoes of those that do not have access to [safe] water,” said Shannon Chung, Global Outreach Director at Fellowship Bible Church.

Immanuel Lutheran Church in Mt. Horeb, Wisconsin, has held their Walk for Water for the past nine years, and they added a 5K

run in May 2019. The funds raised help sponsor wells that Immanuel Lutheran teams drill during Living Water Trips. “The Walk for Water event is a great way to help our church and community understand what it is like for people to walk a long distance to access water,” said John Schmitt, a Living Water volunteer.

WHEN OUR SUPPORTERS WALK OR RUN TO RAISE MONEY FOR SAFE WATER PROJECTS, THEY ARE NOT ONLY EMPOWERING THIRSTY COMMUNITIES BUT ALSO SHOWING SOLIDARITY WITH PEOPLE IN THE DEVELOPING WORLD. WITH EACH MILE CONQUERED, THEY JOURNEY ALONGSIDE OUR SISTERS AND BROTHERS AROUND THE GLOBE WHO ENDURE LIFE WITHOUT RELIABLE, SAFE WATER.



*(The) Right to Water, Fact Sheet No. 35. Geneva: United Nations, United Nations Human Rights Office of the High Commissioner, UN-HABITAT, and World Health Organization, 2010.





Helping Communities Flourish

Through the incredible work of our global staff, Living Water International is witnessing a noticeable increase in the number of people being reached by the gospel message through our Flourish model. In our fiscal year 2019, over 200,000 people were able to hear the gospel from the evangelism efforts of our staff and local church partners.

In the past few years, Living Water has implemented the Flourish model in our WPAs (WASH Program Areas) around the world. The Flourish model focuses on three elements in a WPA:

1. Organize churches to make a collective impact that affects whole districts and conduct field visits to arrange church envisioning workshops. Through these activities, Living Water becomes a trusted partner that relies on the power of the local church to come together and lay the groundwork for a collaborative change.
2. Administer contextual Bible storying workshops to promote evangelism and discipleship through a focus of biblical stories and dialogue, which leads churches to become unified around their core beliefs. When these trainings are thoughtfully woven into a WASH program, they de-mystify evangelism and discipleship, create space for Bible-infused conversations, and unify different churches in a community.
3. Enable WASH-focused church mobilization using a step-by-step guided process that puts churches at the center of each program area. Activities for this process include: supporting pastors to envision their own congregations, helping churches identify the specific servant leadership roles that they are called to play, conducting trainings for church leaders and volunteers, and organizing regular reporting meetings.



Today, Living Water International has been able to successfully implement the Flourish model by expanding our field-testing to Kenya, Liberia, Sierra Leone, Uganda, Zambia, and Zimbabwe. We are also excited to announce that the Flourish facilitator's guide has now been translated into nine languages.

THE FLOURISH MODEL ALLOWS THE LOCAL CHURCH TO BECOME MORE VISIBLE AS AN AMBASSADOR FOR DEVELOPMENTAL GROWTH IN THIRSTY COMMUNITIES. WHEN CHURCHES ARISE TO TAKE ON A SERVANT LEADERSHIP ROLE WITHIN THEIR OWN COMMUNITIES, THEY MEET THE PHYSICAL AND SPIRITUAL NEEDS OF THEIR NEIGHBORS AND LEAD PEOPLE INTO AN EXPERIENCE OF CHRIST'S LOVE.

LEARN MORE AT [WATER.CC/FLOURISH](https://water.cc/flourish)

Able to Shine

Students and teachers at the Twatasha Community School in Zambia were afraid for their lives. In late 2017, the capital city of Lusaka and its surrounding communities faced one of the deadliest cholera outbreaks in the country's history. The school's main water source, an old hand pump, had broken down prior to the outbreak. Without it, students had an even greater risk of contracting cholera.

At the Twatasha Community School, students with physical or learning disabilities attend class alongside their peers. Some kids live at the school either because they have been rejected by their families or because their loved ones don't have the resources to care for them.

To find water, children would wander throughout the community asking neighbors for help or finding surface sources to drink from. However, collecting water to drink was almost impossible for students like Twiggy—a girl with intellectual and physical disabilities who uses a wheelchair. Her thirst made it difficult for her to focus in class, and lack of access to such a basic necessity made Twiggy feel forgotten.

In the midst of the cholera epidemic, Living Water Zambia identified key areas that urgently needed well rehabilitations and sanitation and hygiene training to prevent the spread of this fatal waterborne illness. One of these locations was the Twatasha Community School. Living

Water Zambia rehabilitated the school's broken well and led sanitation and hygiene promotion activities. Thanks to these efforts, none of the students or teachers contracted cholera!

However, accessing the rehabilitated well's hand pump was still a challenge for Twiggy and other students who use wheelchairs. That's why, months later, our community of supporters helped fund new tap stands right outside the classrooms with pipes that flow from the original well. Thanks to their generosity, every student can now easily collect water whenever they need it, and the children can concentrate on their studies.

For Living Water Zambia, what began as an emergency response to a crisis became an ongoing opportunity to share God's love with the students. More than a year after the tap stands were completed, the team still visits the students to share stories and words of encouragement from the Bible.

Collins Halwindi, Church Mobilization and Gospel Proclamation Coordinator in Zambia, felt an immediate connection to these students. For him, the work to provide drinking water for children is personal because he also lacked safe water as a young man.



“EVERY DAY NOW, I WORK WITH CHILDREN WHO SUFFER LIKE I DID AS A CHILD—CHILDREN WHO SPEND THEIR DAYS HAULING WATER WHEN THEY ARE SUPPOSED TO BE STUDYING, CHILDREN WHO GO TO SCHOOL TIRED,” COLLINS SAID. “THEY GET SICK, AND THEY FEEL THEIR LIVES SLIPPING AWAY. I NOW HELP THEM. I NOW PREACH GOOD NEWS TO THEM IN WORD AND DEED AND TEACH THEM HOW TO DO THE SAME.”

Each time Collins shares the gospel message with these students through sign language and storytelling, their faces light up with joy. When they heard the story of Jesus healing the

blind man, they began to see how much God cares for them, too.

During one visit, the students demonstrated how much they had learned by reciting a poem. “Disability is not inability,” they said in unison. “God is the creator of all.”

While the gift of safe water has transformed the lives of the students at Twatasha Community School, the Bible stories and the relationships our staff have formed made an eternal impact in the lives of these children.

With safe drinking water and a knowledge of Christ's love, students like Twiggy will be able to truly shine—learning and growing to reach their potential.

LEARN MORE AT WATER.CC/ABLETOSHINE



MOBILE APP MONITORS PROJECTS

Living Water India completes more than 200 water projects each year, helping communities in dire situations overcome their water crises. As part of our quality standards, Living Water International requires each country office to monitor the functionality of every completed water project for five years. To adhere to these standards, Living Water India faced the challenging task of monitoring more than 1,000 wells within a five-year period.

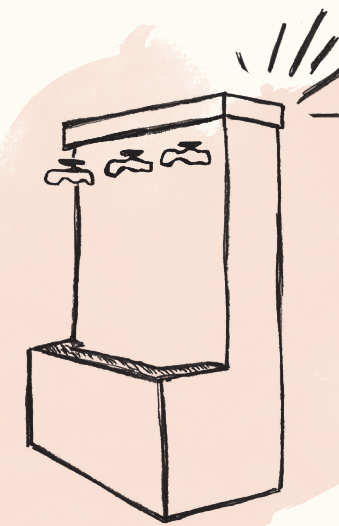
The Living Water India staff knew that traditional methods for conducting functionality checks that require onsite visits would consume valuable personnel hours and financial resources. Instead, they used technology to create a solution that would work across the vast and varied geography of their country and reach a diverse population made up of 30 different language groups. This technological innovation would allow communities to report on the functionality of their wells through the use of mobile phones.

Living Water India designed an app that would work on a basic 2G network through simple SMS messaging. Implemented in 2018, the WASHME app allows the Living Water India staff to create

an interface for each well, which is then accessed by a community's waterpoint caretaker.

As prompted or as needed, the caretaker sends a one-digit SMS text message to inform the Living Water India team whether the well is functioning, not functioning, or decommissioned. The information is compiled in a dashboard that flags wells in need of attention, enabling our staff to provide direct assistance to caretakers of dysfunctional wells in an efficient and timely manner.

THE WASHME APP IS AN EFFECTIVE TOOL THAT WE UTILIZE WITH EVERY NEW WATER SYSTEM IN INDIA. BECAUSE OF THEIR CREATIVITY IN THE FIELD, THE LIVING WATER INDIA TEAM WON THE LIVING WATER INTERNATIONAL AWARD FOR INNOVATION IN 2018. THE TEAM IS EXCITED TO CONTINUE PURSUING NEW WAYS TO USE, DEVELOP, AND IMPLEMENT THE WASHME APP.



MULTIPLYING IMPACT IN KENYA

Living Water International's goal is to supply 25 million people with safe water access by 2040. One of the ways that this vision will be realized is through systems that pipe water to multiple access points—including tap stands, sinks, tanks, or kiosks. In the case of areas with large population density or institutions serving hundreds to thousands of people—such as schools, orphan homes, churches, and clinics—water is more accessible with a complex system than with a simple water system. While these systems increase the availability of safe drinking water in the communities served, they also benefit the farms and small businesses in the areas.

Since these large-scale projects require greater initial investments and resources, they present opportunities for Living Water to partner with other organizations and entities to co-finance the projects, providing context for partnerships to arise. The Living Water team in Kenya has chosen to implement this integrated partnership approach to co-financing complex water systems over the course of the past five years. The country office focused on four communities—Emasiba, Shiveye, Shiraha, and Obaga—that were served with complex systems to develop a case study on the effectiveness of this method.

Living Water presented the findings of the case study this year through both an executive summary and a segment in an organization-wide "Pursuing Excellence" webinar. They explained that complex systems benefit the quality of life of community members served while encouraging external stakeholder buy-in. These systems facilitate the use of water access used in occupations either through the irrigation of crops or other improvements to businesses. Because the systems are auto-operated through electronic pumps, gravity flow, and other methods, there is a lower risk of breakdown than when a hand pump is operated manually. Integrated partnerships also allow the Living Water staff to communicate with local leaders about work schedules and program activities that best align with the communities' interests.

THROUGH PARTNERSHIPS AND GENEROUS DONORS, LIVING WATER INTERNATIONAL WAS ABLE TO SERVE 33,341 PEOPLE THIS FISCAL YEAR THROUGH COMPLEX WATER SYSTEMS.

Water After The War

The 2,450 residents of the Palorinya Refugee Camp in northern Uganda are mostly women and children. Tragically, many of their husbands, fathers, and brothers were lost in the brutal civil war in South Sudan. When the government of Uganda began welcoming Sudanese refugees into the Moyo District in 2013, many made their home in the city of Ediwa where the Palorinya Refugee Camp is located.

However, the municipal government struggled to provide the dense population in this area with their most basic need—access to drinking water. The United Nations assisted by bringing water from the Nile River in tanker trucks. However, many times during rainy weather when roads became muddy, the trucks could not make their deliveries. It was commonplace for people to wait in line for eight hours for one jerry can of water. The community could not fully move on from the crises in their past while they were still trapped in this scarcity mentality.

Charles Longa, the camp warden, felt this burden heavily on his heart. He was well aware that camps such as his were susceptible to outbreaks of illness due to poor sanitation and the close quarters that people were living in. He

realized how insufficient water and unsanitary storage methods could perpetuate the spread of epidemics. Charles reached out to Living Water Uganda for help. Moved by the request, the Living Water team surveyed the area and returned to complete two safe water projects in Block 1 of Palorinya Refugee Camp, which is home to 350 people. When the project was complete, the community members gathered around and were overjoyed. Water access was finally simple and safe!

Living Water Uganda partnered with Foursquare Disaster Relief to return to the Moyo District for 12 months of work providing water access, promoting sanitation and hygiene, constructing latrines, and mobilizing churches and communities. The Living Water Uganda staff set up an office and living areas for the drillers in the area near the camp. This physical proximity will allow our team to sow the seeds of fellowship and community with those who were forced to leave their homes behind. It is their prayer that community engagement will create hope that will take deep root in the Palorinya Refugee Camp and that the residents' confidence will arise as they work together to steward their new safe water well. As they learn and

apply concepts about sustainable water management, sanitation and hygiene, and community-driven solutions, the refugees take an active role in establishing a new life for themselves.

LIVING WATER INTERNATIONAL IS DEDICATED TO HELPING THE RESIDENTS OF PALORINYA REFUGEE CAMP FORGE THE PATH AHEAD FROM SURVIVING INTO THRIVING. THE GIFT OF SAFE WATER RESTORES HOURS OF TIME TO THE WOMEN AND CHILDREN IN THIS COMMUNITY. THEY CAN NOW DEDICATE THEIR TIME TO REBUILDING THEIR LIVES THROUGH WORK, REST, AND OTHER ASPECTS OF REHABILITATION.

Although they still carry the grief of lost loved ones in their hearts and are trying to recover from their own trauma, they have been given hope in knowing their needs are seen and cared for by God and his people.



Change Starts With Her



Before the sun rises, 24-year-old Jasmine emerges from her home in rural India, while the rest of her family continues sleeping. She sweeps the ground outside her door and then draws an intricate flower design by sprinkling white chalk powder on the earth.

Every morning, as is the local custom, the women of Jasmine's community bless their homes in this way. This simple ritual is an act of resilient hope that life can be better today than it was yesterday. Yet the chores and the challenges of the day are always the same. From brewing masala chai, bathing her two children, and cooking for her husband and parents, almost every aspect of Jasmine's routine involves the use of water.

Her local government provided a water tap for the whole community to share; however, water access is sporadic and usually only available one hour per week. Because they never know when the water will flow through the pipes, Jasmine and the other women from her community live in constant worry.

What if the water comes when they are doing other chores? When water unexpectedly spurts from the tap, the women hurriedly form long lines, but there is never enough water for everyone. Since Jasmine can't rely on the government tap, she must leave her children at home each day and travel to the hand-dug pit outside of town.

As long as she can remember, it's always been her responsibility to collect water for the family. According to The United Nations Entity for Gender Equality and the

Empowerment of Women, "women and girls are responsible for water collection in 80 percent of households without access to water on premises."*

From a very early age, girls in the developing world begin walking miles in search of water. Often traveling alone, these children are vulnerable to injury, attack from wild animals, kidnapping, and sexual assault. By the time they return home, girls are often too late, too sick, or too exhausted to attend school that day.

IN THIRSTY COMMUNITIES AROUND THE WORLD, WOMEN LIKE JASMINE ARE TRAPPED IN THIS UNJUST CYCLE ALL THEIR LIVES—ROBBING THEM OF THEIR TIME, FREEDOM, AND OPPORTUNITIES. THEY SPEND HOURS GATHERING WATER EACH DAY, BUT THEN THE UNSAFE WATER MAKES THEM SICK AND LIMITS THEIR ABILITY TO WORK, STUDY, OR MAKE A DIFFERENCE IN THEIR COMMUNITY.

As she lifts the heavy metal container filled with murky water up onto her shoulders, Jasmine bears the burden of India's water crisis for her family. She despairs at the realization that this water will likely make her children sick just like it has so many times before. Drinking this water could even take the lives of the people Jasmine loves most, but there's nothing she can do to protect them.

continues on next page

*Turning Promises into Action: Gender Equality in the 2030 Agenda for Sustainable Development. New York: UN Women, 2018.



While walking home, Jasmine imagines what her day could look like if she had safe water access nearby. The physical and emotional weight of gathering drinking water would be alleviated. There would be more than enough water for the entire community, and the panic she and the other women endure while collecting water would disappear. Washing dishes or cooking for her family wouldn't endanger their health.

Jasmine would have the freedom to spend more time how she chooses—investing in her community, enjoying time with her loved ones, or creating a more beautiful future for her children.

Thankfully, everything is about to change for Jasmine. When she hears the exciting news about plans for a well construction project, hope rises in her heart again. Soon a team from Living Water International arrives and begins work drilling a water well. As the drillers break ground, the women gather together for sanitation and hygiene lessons. Jasmine listens attentively to learn how she can keep this water safe and help prevent water-related diseases. These lessons empower her to make better choices for her family.

Women are disproportionately affected by the global water crisis, but they can create significant change in the health of their communities with the power of safe drinking water. Because Jasmine's daughter is so young still, she won't even remember life without safe water. Thanks to this new well, she won't face many of the challenges that held Jasmine back.

**FOR JASMINE, THIS WATER IS RESTORATION.
THIS WATER IS FREEDOM. THIS WATER IS LIFE.**

LEARN MORE AT [WATER.CC/JASMINE](https://water.cc/jasmine)





REVIEWING OUR PROGRESS

In 2014, Living Water International organized a global planning process called Watershed 2040 to discern a 25-year vision and five-year strategic plan. The original Global Strategic Plan for 2016-2021 included 16 objectives and 12 initiatives. To evaluate our success in meeting these goals over the last two-and-a-half years, Living Water conducted a mid-strategy review, which included an Assessment Phase (November 2018 through February 2019) and an Evaluation Phase (March 2019 through May 2019).

During the Assessment Phase, we surveyed our global staff, conducted focus groups and interviews with our leadership, and analyzed data to better understand our progress. Living Water’s Senior Team and regional team leaders reviewed these findings and wrote strategic recommendations, which were approved by the Board of Directors, concluding the Evaluation Phase.

Moving forward with the Global Strategic Plan, recommendations to improve our strategic direction include re-envisioning our revenue growth strategy, integrating our systems, and narrowing our strategic focus from 16 to 12 strategic objectives.

These are Living Water’s revised strategic objectives for measuring success in 2021:

- 1. Achieve Core Outputs in Communities
- 2. Mobilize Churches and Communities for Transformational WASH
- 3. Equip and Unleash Champions
- 4. Improve Cost Efficiency
- 5. Multiply Philanthropic Revenue
- 6. Develop Programmatic Grants and Local Revenue
- 7. Increase Transparency and Accountability
- 8. Enhance Use of Data for Reporting and Decisions
- 9. Inspire, Cultivate, Solicit, and Steward Investors
- 10. Optimize Operating Models, Staffing, and Structures
- 11. Cultivate a Healthy, Christ-Centered Organization
- 12. Support Learning and Development of Staff

BY JUNE 2021, LIVING WATER INTERNATIONAL IS ON TARGET TO REACH 2 MILLION PEOPLE WITH SAFE WATER THROUGH 7,200 WATER POINTS. OUR PROJECTED TARGETS ALSO INCLUDE LEADING 18,000 SANITATION AND HYGIENE PROMOTION ACTIVITIES, TRAINING 800,000 PEOPLE IN SANITATION AND HYGIENE, AND MOBILIZING 3,400 CHURCHES.

We look forward to a future where more people have safe drinking water, more communities practice healthy sanitation and hygiene habits, and more churches are thriving and mobilized to change lives.

OUTSTANDING STAFF

Each fall, Living Water International celebrates Founders’ Week in which we remember our history, recognize staff, and rededicate ourselves to the ongoing mission of providing safe water and sharing *living water* with the thirsty. These exemplary staff members were honored during our 2018 Founders’ Week Awards ceremony:

INNOVATION AWARD / **INDIA TEAM**
(PG. 30)

MERITORIOUS SERVICE AWARD / **COLLINS HALWINDI**
CHURCH MOBILIZATION AND GOSPEL PROCLAMATION COORDINATOR (ZAMBIA)

SERVANT LEADERSHIP AWARD / AFRICA & INDIA / **COLLINS SEBUWUUFU**
OPERATIONS DIRECTOR (UGANDA)

SERVANT LEADERSHIP AWARD / LATIN AMERICA & CARIBBEAN / **ASHLEY JOHNSON**
PROJECT MANAGER (LATIN AMERICA & CARIBBEAN REGIONAL OFFICE)

SERVANT LEADERSHIP AWARD / UNITED STATES / **SHARON EVANS**
OFFICE MANAGER (HOUSTON, TX)

LIVING WATER WAY AWARD / AFRICA & INDIA / **ENOCK WERE**
COMMUNITY FACILITATOR (KENYA)

LIVING WATER WAY AWARD / LATIN AMERICA & CARIBBEAN / **CAP-HAITIEN TEAM**
(HAITI)

LIVING WATER WAY AWARD / UNITED STATES / **CHARLENE SCHROEDER**
LWIS (LIVING WATER INFORMATION SYSTEM) ADMINISTRATOR

CEO DISTINGUISHED AWARD / **LINDANI DUBE**
CHURCH MOBILIZATION AND GOSPEL PROCLAMATION DIRECTOR (AFRICA)

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LETTER FROM THE CFO



Once again, this year, we are inspired and humbled by your generous response to God’s call as we go deeper into communities—bringing greater impact to the lives of those we serve with by providing water, for life, in Jesus’ name.

I am pleased to report another successful year for Living Water International. We completed our planned water points and, per our strategic plan, increased focus on changing communities through improved sustainability of projects and expansion in church mobilization initiatives.

We continue to work closely with our partners and affiliates in the field to adopt and follow best practices. I am grateful for the leadership and support of our in-country teams who meet U.S. generally accepted accounting principles (GAAP) as well as in-country requirements to ensure donor trust and transparent stewardship.

The following are our management’s financial estimates and highlights. Detailed audited financials and Form 990 will be published on our website at water.cc/financials as soon as they are available. Our external audit, which covers our domestic and international operations, is managed by our Vice President of Finance, Jonathan Schinzler, M.S. and CPA.

You will note that our revenue growth was not as we had hoped; however, through strategic planning, spending was reduced in timely measure accordingly. We began the new fiscal year (July 1, 2019) with zero debt and an appropriate amount of cash to meet short-term requirements.

On behalf of all of us at Living Water International, thank you for answering God’s call to this great mission.

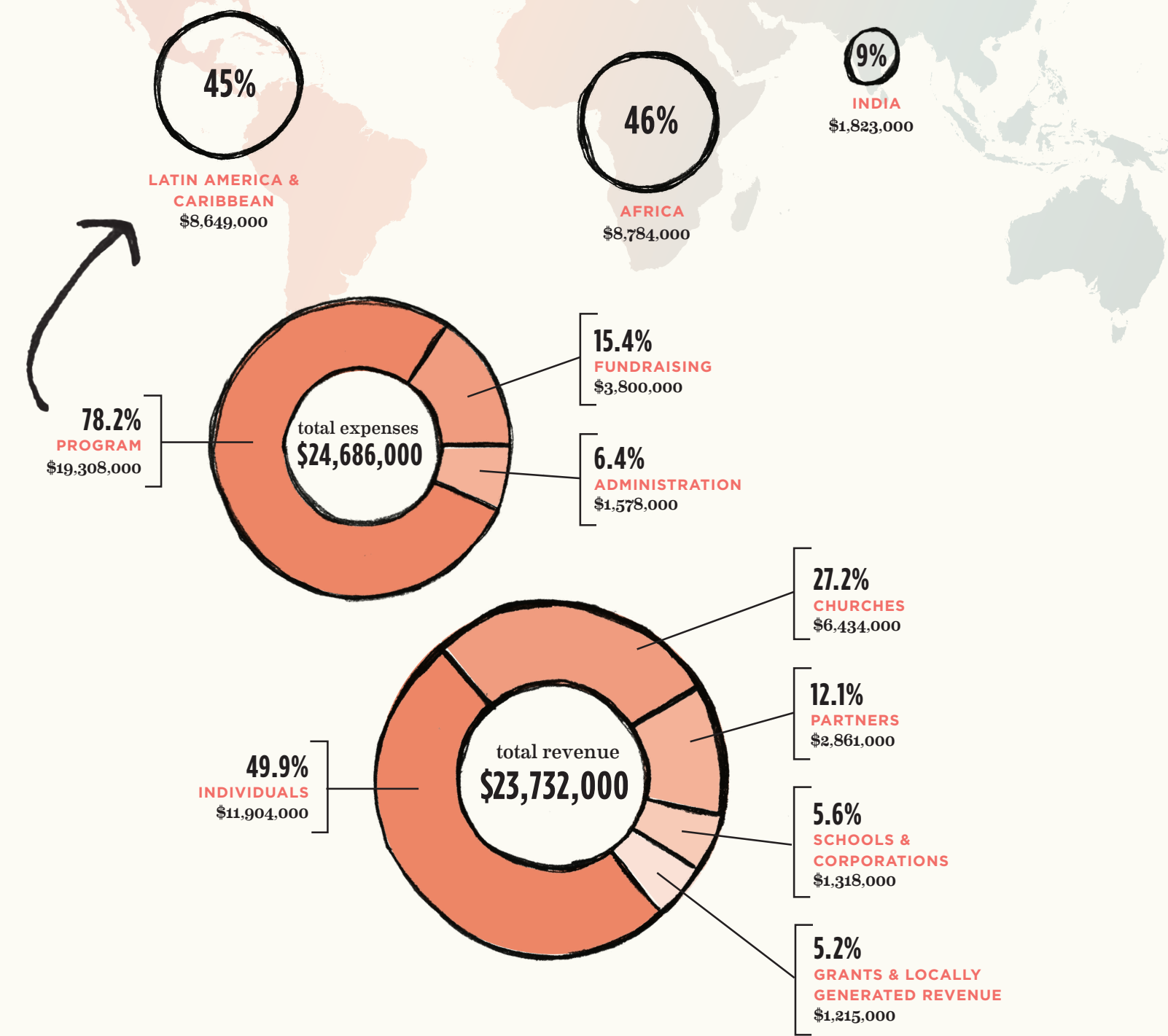
Sincerely,

Penny Mock

Penny Mock
Senior Vice President
Chief Financial Officer & Treasurer



EXPENSES & REVENUE



KEY FINANCIAL DATA

	Year ended June 30		
Revenue	FYE17	FYE18	FYE19
Total Contributions, Fees & Events	\$26,631,000	\$27,568,000	\$23,732,000

Operating Expenses	FYE17	FYE18	FYE19
WASH and Christian Witness	\$16,813,000	\$16,063,000	\$16,615,000
Living Water Mission Trips	\$3,414,000	\$3,320,000	\$2,693,000
Total Programming Expenses	\$20,227,000	\$19,383,000	\$19,308,000
Fundraising	\$3,844,000	\$3,661,000	\$3,800,000
Administration	\$1,836,000	\$1,720,000	\$1,578,000
Total Operating Expenses	\$25,907,000	\$24,764,000	\$24,686,000

Net Assets	FYE17	FYE18	FYE19
Change in Net Assets From Operations	\$454,000	\$2,762,000	(\$954,000)
Consolidation of Affiliates & Other	\$177,000	\$42,000	—
Net Assets Beginning of Year	\$7,909,000	\$8,540,000	\$11,344,000
Net Assets End of Year	\$8,540,000	\$11,344,000	\$10,390,000

LEARN MORE AT [WATER.CC/FINANCIALS](https://water.cc/financials)



Jesus answered, “Everyone who drinks this water will be thirsty again, but whoever drinks the water I give them will never thirst. Indeed, the water I give them will become in them a spring of water welling up to eternal life.”

–John 4:13-14



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